



Matt Brown-Ruegg, DC PS | 1409 5th Ave | Seattle WA 98101 | 206-624-3590
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10/20/20

IMPORTANT PATIENT NEWS: Dr. Matt Brown-Ruegg DC is Joining Bellevue Pain Institute, Moving to the Eastside and Closing Hillclimb Chiropractic Clinic Doors on 12/11/20

As owner of Hillclimb Chiropractic Clinic for 19 years, I am leaving downtown Seattle at the end of the year, moving to the Eastside and joining Bellevue Pain Institute in Bellevue starting 1/1/2021.

The decision to **close Hillclimb's Seattle clinic doors on 12/11/20**, leave downtown when our lease expires and move to the Eastside was made in light of the prolonged negative impact of Covid-19 on our business and downtown Seattle combined with the exciting opportunity to join Bellevue Pain Institute. Bellevue Pain Institute is a top-rated clinic that combines chiropractic care with physical rehab, spinal decompression, peripheral neuropathy therapies, cellular and regenerative therapies, sciatic nerve pain therapies, laser therapy, nutritional consulting and a myriad of other services. With a whole health approach, the team at Bellevue Pain Institute provides the highest standard of care in the region for chronic pain without the use of drugs or surgery.

Before I say anything more, first let me say thank you for letting all of us here at Hillclimb have the honor of being part of your healthcare team and making chiropractic part of your wellbeing for more than 19 years. My team and I are truly grateful!

Second, for patients interested in continuing chiropractic care with me in Bellevue, you can simply transfer care to Bellevue Pain Institute by calling 425-999-9633 and making an appointment. Bellevue Pain Institute's team is prepared and ready to make the transition smooth so attached is an authorization form to release a copy of your medical records to Bellevue Pain Institute. Please fill out, sign and send back to info@hillclimbclinic.com and we can take care of the rest. **It is important that patients transfer care to their practitioners' new practice or establish contact with another provider of their choosing prior to 12/11/20.**

Dr. Matt Brown-Ruegg DC (starts at Bellevue Pain Institute 1/1/2021; last day at Hillclimb 12/11/20)
Bellevue Pain Institute

12360 NE 8th St, Bellevue, WA 98005
(425) 999-9633

www.bellevuepaininstitute.com

Bellevue Pain Institute is In-network with United, Premera, Aetna, Kaiser (open AccessPPO) First Choice, Whole Health. Out of network are Cigna(Ash) & Regence. BPI does offer out of network billing for some Regence plans and works closely with patients to educate and advocate with their individual care plans. Please call to confirm if they are in-network with your insurance.

Third, sharing this news allows you enough time to transfer your care to your practitioners' new practice or find a new provider. That said, here are the known practice locations members of our team will be joining. Patients interested in transferring care to Graham Rehab and Wellness or Panacea Natural Medicine can call and make an appointment (contact details below). Please call to confirm if they are in-network with your insurance. Attached is an authorization form to release a copy of your medical records to the new practice. Please fill out, sign and send back to info@hillclimbclinic.com and we can take care of the rest. Again, **it is important that patients transfer care to their practitioners' new practice or establish contact with another provider of their choosing prior to 12/11/20.**



Dr. Sarah Flood DC (available to see patients at Graham on 11/4/20; last day at Hillclimb 12/10/20) and **Christine Shaw White LMT** (starts at Graham on 12/14/2020; last day at Hillclimb 12/10/20) Graham Rehab and Wellness (located just 2 blocks away)
(206) 622-9001

Dr. Patti Mullen ND (Issaquah) (last day at Hillclimb 12/9/20; able to see patients in Issaquah immediately)
Panacea Natural Medicine
(425) 641-0555

J. Dave Smart EAMP LAc – TBD (last day at Hillclimb 12/9/20)
We will let his patients know where he lands in the coming weeks

And if you require assistance finding a new provider, contact your health insurance plan or the Washington State Board of Licensure, Washington State Department of Health or Washington State Chiropractic Association. Once you have a new provider, he/she can request copies of your medical record using the attached authorization form for you to sign. You can send the completed form to info@hillclimbclinic.com and we can forward your medical records to your new provider

Key Information and Dates

- **Dr. Matt Brown-Ruegg DC is moving to the Eastside and joining [Bellevue Pain Institute](#) in Bellevue, WA on 1/1/21**
- **Hillclimb Chiropractic Clinic will be available to see patients until 12/11/2020 and then will be closing its Seattle clinic doors**
- Dr. Sarah Flood DC and Christine Shaw White LMT are joining [Graham Rehab and Wellness](#) in Seattle – just 2 blocks away!
- Dr. Patti Mullen ND is focusing on her Issaquah practice, [Panacea Natural Medicine](#)
- J. Dave Smart EAMP LAc – Next practice location TBD. We will let his patients know where he lands in the coming weeks.
- Kelly Miller EAMP LAc plans to move out of state in the coming months
- To ensure the best continuity of care it is important that patients transfer care to their practitioners' new practice or establish contact with another provider of their choosing prior to 12/11/20.
- After 12/11/20 signed requests for copies of medical records can be directed to info@hillclimbclinic.com between 12/11/20-1/31/2021. Please note after February 1, 2021 request for records can be ordered online at www.ordermedicalrecords.com Records will be sent via secure link Email or other desire method within 72 business hours. Please note fees may apply.
- Attached is an authorization form to release a copy of your medical records to your providers' new practice location
- Please note after the 12/11/20 physical clinic closure, Hillclimb Chiropractic Clinic will continue to process and collect fees for services performed in 2020. Billing questions can continue to be directed to billing@hillclimbclinic.com



Again, it has been an absolute pleasure serving you, our amazing patients, for more than 19+ years and if you have any questions about your specific treatment plan and transitioning your care, please call the clinic at 206-624-3590 and speak with me, your practitioner or a member of our team.

In Health,

Dr. Matt Brown-Ruegg DC

Owner, President and Chiropractor, Matt Brown-Ruegg DC PS DBA Hillclimb Chiropractic Clinic

Enclosure:

Authorization form to release a copy of your medical records to your providers' new practice location

PATIENT NOTICE: Starting 1/1/21 Dr. Matt Brown-Ruegg DC, owner of Hillclimb Chiropractic Clinic, will be joining [Bellevue Pain Institute](#) on the Eastside. Hillclimb Chiropractic Clinic will be available to see patients until 12/11/20 and then will be closing its Seattle clinic doors. Please call us at 206-624-3590 or refer to our website, hillclimbclinic.com, to learn about other Hillclimb practitioners' new practice locations, transferring care or finding a new provider. To ensure the best continuity of care it is important that patients transfer care to their practitioners' new practice or establish contact with another provider of their choosing prior to 12/11/20. Questions about this process please call 206-624-3590 or email info@hillclimbclinic.com

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****Please note our reduced hours until further notice** We are open Monday-Friday 9AM-4PM.**

COVID-19 Update: If you have an appointment at our clinic and have any symptoms of acute respiratory illness (e.g., fever, cough, difficulty breathing), please call the front desk to reschedule your appt. Patients must wear face coverings/masks while in our clinic. As a provider of an essential service, Hillclimb Chiropractic Clinic is adhering to strict sanitation and social-distancing measures to keep contact with others to a minimum while you are in the clinic.